

# Grumpy Joe's

UK manufacturer of portable flooring and events furniture

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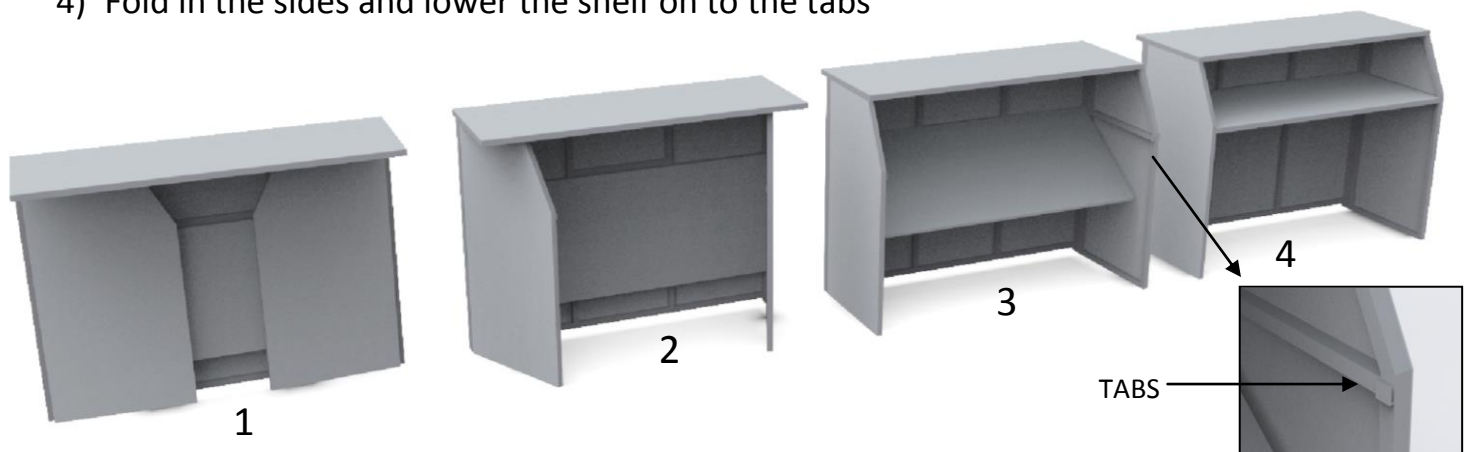
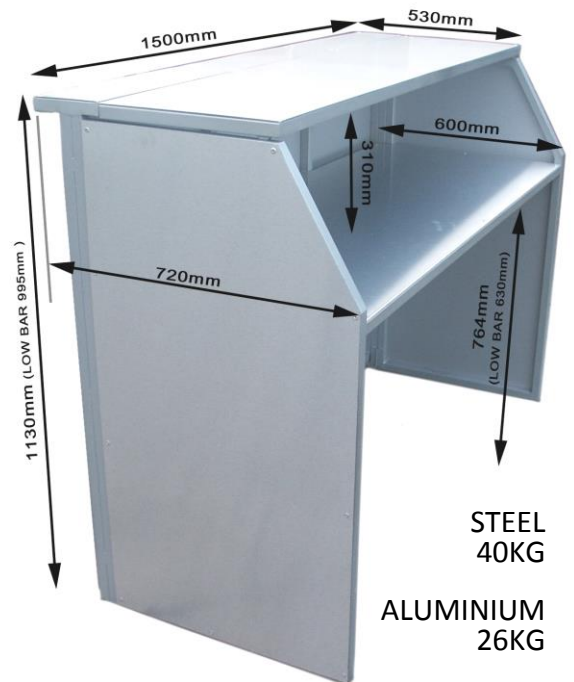
Thank you for purchasing the Grumpy Joes Folding Bar / Counter System.

Please read the following guide carefully to ensure correct operation and maintenance of the product.

The folding bar / counter features a steel or aluminium frame which is powder-coated for protection and durability. The cladding is a composite aluminium material which is both strong and lightweight. These properties, together with the aluminium rivets, mean the unit will not rust and can be easily cleaned.

The bar / counter features a folding counter top, service shelf and side panels. Follow these steps for correct operation:

- 1) Lift counter top to a horizontal position
- 2) Fold out the sides and slightly over-extend
- 3) Lift the service shelf above the tabs
- 4) Fold in the sides and lower the shelf on to the tabs



Please visit our Youtube channel; [www.youtube.com/grumpyjoes](http://www.youtube.com/grumpyjoes), for a demonstration video.

We recommend cleaning with non-abrasive solutions and soft cloths / pads. Care should be taken when storing / transporting to minimise the risk of damage. We sell a purpose-made PVC bag which is the ideal solution to store and move you bar / counter unit. Options include silver or black finish, 995mm 'low' version, stainless steel ice buckets and speed rails, LED lighting, PVC bags, internal and external corners, shelving units, transporter trolleys and full colour graphics printing. For more information please visit [www.grumpyjoe.co.uk](http://www.grumpyjoe.co.uk).

Warranty for Grumpy Joe's Folding Bar / Counter System:  
1 year Limited warranty

For the warranty period indicated above, Grumpy Joe's ("Manufacturer"), warrants to the Purchaser (Owner) that the Manufacturer will, subject to the Terms, Conditions, and Limitations set forth below, provide repair work or replacement Folding Bar / Counter System product or the option of a prorated credit (based upon the remaining months of the unexpired warranty) sufficient to replace any part of Folding Bar / Counter System product as a result of any manufacturing defect in the Folding Bar / Counter System subject to exclusions (4) below to include all transport costs in the UK mainland only (Not including Northern Ireland). Grumpy Joe's repair obligation over the life of this warranty is limited to the owner's original cost of the Folding Bar / Counter System product. All other repairs to be returned to the manufacturer at the owner's expense and the manufacturer will repair or replace at the owners expense subject to notice and investigation (2) set out below. The manufacturer warrants that the goods will be of satisfactory quality at the time of purchase and or delivery and the Manufacturer shall at its option refund the purchase price or replace free of charge any goods which are defective provided; (a) the owner makes a full inspection of the goods immediately upon delivery to include third party carriers delivery (b) Any delivery by a third party carrier has been checked thoroughly and the owner does not sign for damaged Folding Bar / Counter System product (c) the owner notifies the manufacturer as laid out in notice and investigations 2(a) below.

## TERMS, CONDITIONS, AND LIMITATIONS

**1. Products Covered:** The Folding Bar / Counter System product is limited to mean the Manufacturer's Grumpy Joe's Folding Bar / Counter System product when installed, maintained and stored in accordance with Manufacturer's Current Technical Specifications.

**2. Notice & Investigation:** In the event that a potential claim is suspected due to defective goods at time of delivery, that would be covered by this warranty: (a) The Purchaser must give notice to the Manufacturer through e-mail, telephone call or in writing within **fourteen (14)** days of the discovery of a potential claim along with a copy of the purchase invoice and (if possible or appropriate) a sample picture of the defective Folding Bar / Counter System product.

By so notifying the Manufacturer, the Purchaser authorises the Manufacturer or its designee to investigate the claim. (b) If upon investigation, the Manufacturer determines that the fault is not excluded under the Terms, Conditions and Limitations set forth and is the result of less than expected Manufacturers product performance or a manufacturing defect in the Folding Bar / Counter System product at the time of manufacture, the Owner's sole and exclusive remedy and the Manufacturer's liability will be limited to providing repaired original or replacement product (or a prorated credit). (c) Should the investigation reveal that the damage is excluded under the Terms, Conditions, and Limitations set forth below, the Owner is responsible for payment of the investigation costs. Failure by Owner to pay for these costs shall render the Folding Bar / Counter System product the property of the manufacturer until such time all payments are settled. The Manufacturer will advise the Owner of the type and/or extent of repairs required to be made at the Owner's expense that will permit this Limited Warranty to remain in effect for the un-expired portion of its term. Failure by the Owner to properly notify the manufacturer of the repair needs in a reasonable manner and within a reasonable time shall render this Limited Warranty null and void. (d) Any dispute, controversy or claim between the Owner and the Manufacturer concerning this Limited Warranty shall be settled by mediation. In the event that the Owner and the Manufacturer do not resolve the dispute, controversy or claim in mediation, the Owner and the Manufacturer agree that neither party will commence or prosecute any suit, proceeding or claim other than in the English courts governed by English Law. Each party irrevocably consents to the jurisdiction and venue of the identified English court as Nottingham County Court, 60 Canal Street, Nottingham, NG1 7EJ

**3. Payment Required:** The Manufacturer shall have no obligation under this Limited Warranty unless and until the Manufacturer has been paid in full for all materials, supplies, services, warranty costs and other costs which are included in, or incidental to, the Folding Bar / Counter System product.

**4. Exclusions:** The Manufacturer shall have no obligation under this Limited Warranty, or any other liability, now or in the future if damage to the product and its parts or surrounding environment is caused by: (a) Natural forces, disasters, accidents or incidents including, but not limited to, wind, hurricanes, tornadoes, hail, lightning, earthquakes, atomic radiation, insects, or animals; (b) Any act(s), conduct or omission(s) by any person, or act(s) of war, which damages the Folding Bar / Counter System product or which impairs the product; (c) Failure by the Owner to use reasonable care in maintaining the Folding Bar / Counter System product, said maintenance to include, but not limited to those items listed in the Folding Bar / Counter System user guide titled " Folding Bar / Counter System User Guide" (d) Condensation or excessive infiltration of moisture in, through, or around the Folding Bar / Counter System product; (e) Excessive heat directly or indirectly to include but not limited to Theatre lights, direct sunlight, fire; (f) Excessive wear and tear beyond normal tolerances of the Manufacturers expectation of performance; (g) Any acid, oil, harmful chemical, chemical or physical reaction and the like which comes in contact with the Folding Bar / Counter System product; (h) Power surges, connections to improper voltage supply or foreign objects which cause, but not limited to shorting or excess heat build-up which damage the Folding Bar / Counter System electronics, parts or surrounding environment; (i) Alterations or repairs to the Folding Bar / Counter System product not approved in writing by Grumpy Joe's authorised person(s); (j) A change in use or purpose; (k) Poor or improper installation; (L) Use of the product inconsistent with the safety standards in force in the country where it is used and product safety recommendations as written in the manufacturers user guide; (m) Damage to the product components or laying surface caused by accidents including but not limited to exclusion 4(k) and misuse or neglect; (n) Failure to give proper notice as set forth in paragraph 2(a) above; (o) Carriers damage to include signed paperwork by the Owner of the Folding Bar / Counter System that has not been checked thoroughly for damage in transit as, signed delivery of the Folding Bar / Counter System by the Owner deems the Folding Bar / Counter System in a satisfactory condition at the point of delivery making any application by the Manufacturer on the Owners behalf against the carrier null and void and as such, no claim by the Owner as set forth in section (2) Notice & Investigation above can be made.

**5. Exceptions:** In no event shall The Manufacturer be liable for personal injury or death, incidental or consequential to include, but not limited to the public and/or the buyer/Owner.

**6. Waiver:** The Manufacturer's failure to enforce any of the terms or conditions stated herein shall not be construed as a waiver of such provision or of any other terms and conditions of this Limited Warranty and shall no way affect the manufacturers right to enforce provision at a later date.

**7. Limits:** This Limited Warranty does not cover the Folding Bar / Counter System products cladding surface to include loss of the surface gloss finish. The surface of the Folding Bar / Counter System products is aluminium. This can be scratched by, but not limited to grit, sand, stones or broken glass being ground into the surface. Scratches or damage to the surface of the aluminium are not covered by this Limited Warranty and care should be taken to protect the surface as explained in the user's manual.

THE MANUFACTURER DOES NOT WARRANT PRODUCTS INCORPORATED OR UTILISED IN ANY INSTALLATION THAT IT HAS NOT FURNISHED. THE MANUFACTURER SPECIFICALLY DISCLAIMS LIABILITY, UNDER ANY THEORY OF LAW, ARISING OUT OF THE INSTALLATION OR PERFORMANCE OF, OR DAMAGES SUSTAINED BY OR CAUSED BY, PRODUCTS NOT FURNISHED BY THE MANUFACTURER. THIS LIMITED WARRANTY SUPERSEDES AND IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST THE MANUFACTURER AND THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS. THIS LIMITED WARRANTY CANNOT BE AMENDED, ALTERED OR MODIFIED IN ANY WAY EXCEPT IN WRITING SIGNED BY AN AUTHORISED OFFICER OF THE MANUFACTURER. NO OTHER PERSON HAS ANY AUTHORITY TO BIND GRUMPY JOES WITH ANY REPRESENTATION OR WARRANTY WHETHER ORAL OR WRITTEN.